Professional Diploma in Quality Project & Service Management
(CEF Code 21F04654-0)

A Comprehensive Training on **P**roject **M**anagement **and IT S**ervice **M**anagement

(ABRS – official PMI Registered Education Provider & official Sun Microsystems Authorized Education Partner)

Project Management Professional *PMP Prep Course*
PMI - The First Organization in the World to Have Its Certification Program Attain ISO 9001 Recognition

The PMP (Project Management Professional) Certification
The Project Management Professional (PMP®) certification conducted by PMI (Project Management Institute) - the leading professional association in project management established in 1969, is the world's most recognized and respected professional credential for individuals associated with project management. In 1999, PMI became the first organization in the world to have its Certification Program attain International Organization for Standardization (ISO) 9001 recognition.

Benefits of PMP Certification:
The Project Management Certification program is the development, ma+xintenance, evaluation, promotion, and administration of a rigorous, examination-based, professional certification program of the highest caliber. The application of project management principles enables senior executives, project managers, consultants & other specialists in project management to:

- *Establish measures of success*
- *Enable customer focus and alignment*
- *Quantify value commensurate with cost*
- *Optimize the use of organizational resources*
- *Incorporate quality principles*
- *Put strategic plans into practice*
- *Ensure fast time-to-market*

Worldwide there are over 30,000 PMPs who provide project management services in 26 countries. Many corporations require that, for individual advancement within the corporation or for employment, the individual have the PMP credential.

Areas of Study:

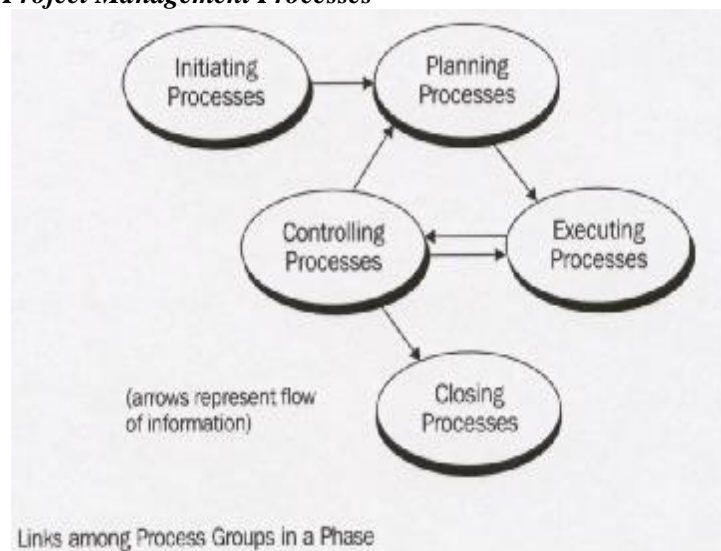*Part 1 : Project Management Framework*
- *Project Management Context & Environment*
- *Project Management Process*

Part 2 : Knowledge Areas
- *Project Human Resource Management*
- *Project Time Management*
- *Project Quality Management*
- *Project Cost Management*
- *Project Procurement Management*
- *Project Integration Management*
- *Project Scope Management*
- *Project Communications Management*
- *Project Risk Management*

Part 3 : Certification Review

Project Management Processes

Links among Process Groups in a Phase

Inquiries: Tel: 25984811; Fax: 25984092 or Email to: info@abrs.net
**Seats for this program is limited, please enrol early to avoid disappointment! **

Service Management *ITIL Foundation Prep Course*

ITIL Certification – an implementation framework for IT Service Management (ITSM)

Service management consists of service support and service delivery. Participants will learn the principles and core elements of the process oriented approach to Service management according to ITIL best practice framework. This will be explained using insightful examples gleaned from instructor experience and through role playing with our exclusive business simulation.

Who Should Attend:

Individuals who need to strengthen the knowledge and practices in the profession of project management and to comprehend the application of full project lifecycle that are needed in their professional development and lead to project success. Typically you will be in the position of: Project Managers, Project Engineers / Specialist, System Analyst, Operation Managers, Project Consultant, IS Managers, Quality Specialist / Consultants, Industrial/Manufacturing Engineers, R&D/Process Engineers…. who shall have direct or indirect responsibility in project kick-off, monitoring and completion.

Instructor Qualifications:

Our instructors are experienced IS Project and Service Management professionals holding MBCS, C. Eng., PMP, ITIL qualifications with over 15 years professional experience.

Commencing Date: Please check (www.abrs.com.hk/commence.htm)

Course Duration: Approx. 54 hours + 1 hour for internal PM exam and 1 hour for internal SM exam

PMP Price: **$4,800 + $200** Application Fee, inclusive of tuition, notes, and PMI exam enrolment guide

PMP + ITIL Price: **$12,500** ($6000 + $6500 by two installments) + **$200** Application Fee, inclusive of tuition, notes, and PMI exam enrolment guide
CEF approved program, must complete both PM & SM parts plus internal exams for fulfilling CEF requirement

** If either part of the course cannot be conducted due to insufficient enrolment or other unexpected reasons, we will only refund the fee for the cancelled part course without further responsibilities. **

CEF Course Code: 21F04654-0
(This course has been included in the CEF reimbursable course list as of the date of publication)
CEF Course Title: Professional Diploma in Quality Project and Service
                      Management

CEF Course Remarks:

All CEF reimbursement is subject to your successful application (prior to commencement) and final approval directly with/from the CEF office. CEF funding is subject to change from time to time. The authority may disapprove any reimbursement / impose any additional conditions at its discretion with or without advance notice and is entirely out of our control.

ABRS is NOT responsible or liable for / and does not guarantee CEF reimbursement. Otherwise then required by law, we accept no responsibility for any non-approval whether due to our delay or omissions of certain acts on our part.

If a CEF approved module need to be changed from the officially confirmed schedule or specification, the enrollee may choose to withdraw and refund the course fee paid before commencement (or on a pro-rata basis after course commencement)

PMP Certification Award Requirement:
Please refer to PMP leaflet for details.

PMP Certification Test Information *(reference only)***:**

Fee:	PMI Member: US$405	Non Member:	US$555
Test Location:	Hong Kong Examination Authority		
Format:	4 Hrs Computer Based MCs		
Others:	Proof of minimum of 35 hrs of Project Management education is normally required		

Further Information:
About PMI: www.pmi.org/certification   about ABRS: www.abrs.com.hk

Disclaimers: The course is solely operated by ABRS.   ABRS assumes no responsibility for the PMI examinations, certification and membership which are not affiliated with, nor owned/controlled by ABRS.   It is the discretion of individual employers to recognize any qualifications to which the courses may lead to, and the discretion of individual to enroll in the examination on individual basis. "PMI" is a service and trademark of the Project Management institute, Inc., "PMBOK" is a trademark of the Project Management Institute, Inc. which is registered in the United States and other nations. External funding is for reference subject to change without notice.

****We do NOT authorize any of staff to enter into <u>email or verbal</u> agreement of significance with any parties which will be VOIDED. All agreement of significance should be signed in writing by Program Director or Institute Head with name, signature and stamp.**
No cash transaction is permitted outside our official enrolment office
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